

# Learning delivered with

Text Linked Curriculum



Hillcrest Primary School

# TLC

Hillcrest Primary School

**Headteacher:** Mr Matthew Try

Hillcrest Downham Market

Norfolk

PE38 9ND

**Telephone:** 01366 388191

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7<sup>th</sup> January 2021

Dear Family



sky mobile

SMARTY



## R.e: Increasing data allowances on Mobile Phones

**The DfE is running a scheme, alongside many mobile phone networks to increase the online access for pupils whilst schools are working remotely.**

We are aware not all households have a fixed broadband connection and are dependent on their mobile phone connection and data package.

### Who can get help?

This scheme is open to children and young people who:

- don't have access to a [fixed broadband connection](#)
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school



### What information you'll need to collect

To request extra mobile data, you will need to send the following information to Mrs White, via email [sendco@hillcrest.norfolk.sch.uk](mailto:sendco@hillcrest.norfolk.sch.uk)

- the account holder's name
- the mobile number (a number beginning with '07')
- the mobile network
- whether you pay monthly or pay as they go



## The Offer

Currently not all networks are enrolled into the scheme, although more are joining each day. I would suggest to try.

Below are the offers which are currently known across networks. If successful, you will receive a text when the data has been activated.

This data can be used when tethering (hot-spotting) a mobile phone to another device for internet access.

### EE

Be aware that until the end of January, it may take EE some time to process requests.

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

### Sky Mobile

- The recipient will get 100GB of additional data.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- Sky Mobile customers will be able to see the data uplift in their piggybank.
- Sky Mobile will aim to process the request within 14 days.
- Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

### Smarty

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Smarty will aim to process the request within 14 days.

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## Tesco Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Tesco Mobile will aim to process the request within 14 days.
- Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

## Three

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Three will aim to process the request within 14 days.

## Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.
- Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.
- Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to [www.virginmedia.com/wifiapp](http://www.virginmedia.com/wifiapp).

## BT

- This is a new offer and not yet on the government site.
- Brief information found states - The recipient will get 20GB of additional data per month until 31 July 2021.

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## Privacy Statement from the Department for Education

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.  
If the account holder wants to receive some written information first, you can send them a link to our [privacy information](#).

**Best wishes**

**Mr White**

**Assistant Head**